Mount Pleasant Police Department

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Texas Police Chief Association
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Wayne Isbell, Police Chief

Press Release
Door to Door Solicitation

The Mount Pleasant Police Department is advising citizens of Mount Pleasant that an alarm company will be selling residential alarm systems door-to-door over the summer months. The company is licensed by the state and has met the city requirements to obtain a solicitation permit. Each sales person is required by city ordinance to carry proper identification identifying themselves by name and the company they are working for.

When it comes to door-to-door sales, citizens are encouraged to inspect the identification of any solicitor before conducting business with them. If the door-to-door vendor does not have the required identification the Police Department recommends you not conduct business with the vendor and report the suspicious person to the police department by calling 911.

Neither the City of Mount Pleasant nor the Mount Pleasant Police Department endorses any company or vendor over another. Alarm companies are registered with the State of Texas through the Texas Department of Public Safety. The Mount Pleasant Police Department does not conduct background checks on those soliciting alarm sales or on the alarm company that the solicitor is representing. The police department does not monitor residential or commercial alarms. Alarm monitoring is done through an alarm company.

Chief Wayne Isbell cautions all people not to give out personal information about yourself or residence that could lead to you being victimized at a later time. Chief Isbell said, "If you are home alone and you do not know the person knocking on your door, I caution you not to open the door. Seek another way to communicate with the person by speaking loudly through the door or a nearby window, telling the unexpected visitor to come back later or you're not interested." This safety tip is just not for door-to-door vendors but for any stranger who may show up at your door, Chief Isbell said.

The summer months are upon us and this is the time of year when crime rates usually increase. I want to remind our community members that you are the eyes and ears of our city, Chief Isbell said. The police department cannot be everywhere watching for unlawful activity. We rely on your to help us keep Mount Pleasant safe. If you see something that looks unusual, suspicious or unlawful we need you to call 911. Report what you are seeing and we will send an officer out to investigate.

If you do purchase or currently have a residential or commercial alarm, you are required to register the alarm with the City of Mount Pleasant Police Department. Go to www.mpcity.net/alarm for a permit application.